



# BADMINTON ESTATE

## Accessibility Policy – In-House Events

Badminton Estate is committed to ensuring that all visitors, clients, and guests can enjoy events in a welcoming and inclusive environment. This policy applies specifically to all in-house events, including Open Garden Days, corporate events, and private hire. It does not extend to wider estate operations, farming, residential properties, or third-party activities beyond the event footprint.

Our goal is to provide clear information and practical support to help visitors plan their visit, while acknowledging the historic and landscaped nature of the estate, which may present some accessibility challenges.

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## Admissions & Assistance

- Free admission is available for visitors who are carers or personal assistants where required.
- Working assistance dogs are welcome at all events and must be clearly identifiable by a harness or jacket.
- Our event team and stewards are available throughout events to provide assistance, guidance, or answer accessibility-related questions.

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## Access & Terrain

- The estate is a historic country property with landscaped grounds and varied terrain. Paths may include gravel, grass, slopes, and uneven surfaces. Some areas may be challenging for wheelchair users, mobility scooters, or pushchairs, particularly in wet weather.
- Where possible, event routes and spaces are designed to maximise accessibility without compromising the historic or scenic character of the estate. Guests are encouraged to move at their own pace and take rest breaks as needed.
- Alternative accessible routes are provided where necessary for wheelchair users or mobility scooters.

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## Parking & Arrival

- Designated accessible parking is available at all events and located as close as reasonably possible to the event entrance.
- Where feasible, visitors with accessibility requirements may request closer drop-off access.
- Event staff are on hand at arrival points to assist with directions, guidance, or access queries.

## Facilities

- Accessible toilets are provided at event sites and clearly signposted.
- Baby changing facilities are available where appropriate.
- Seating is provided at various points during events; however, seating may be limited in certain areas due to historic layouts or temporary structures.

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## Event Spaces & Routes

- Some event areas, garden routes, or temporary installations may include steps, changes in level, or uneven surfaces.
- While many areas are accessible, certain spaces may only be reached via stairs or slopes and are not suitable for wheelchairs or mobility scooters.
- Guests are encouraged to explore at their own pace. Detailed maps or event layouts will indicate accessible routes wherever possible.

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## Planning Your Visit / Booking

- Photos of event spaces, including dimensions, are available on our website. Further details and site visits can be arranged in advance.
- For corporate events and private hire, clients are encouraged to share accessibility requirements in advance so that the team can make reasonable adjustments wherever possible.
- Event staff will work with clients and suppliers to ensure that events are inclusive and safe for all attendees.
- Guests should be aware that weather conditions and temporary installations may affect accessibility, and appropriate footwear and clothing are recommended for outdoor events.

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## Further Information

For additional information or to discuss accessibility requirements prior to an event, please contact: [estateoffice@badmintonestate.com](mailto:estateoffice@badmintonestate.com)